

REIMAGINING ACCESS TO CARE IN LANCASTER COUNTY



Founded in 2023, Tectonic Health was created to address growing challenges in access to quality primary care. After speaking with hundreds of stakeholders across the country—including patients, providers, traditional payers and employers—the company identified a common thread: misutilization of care rooted in barriers of time and money. By combining analytics with real patient stories, Tectonic Health built a model designed to remove obstacles such as time, cost, travel and wait times.

Tectonic Health's Intelligent Primary Care model delivers in-home, at-the-office, on-the-jobsite and in-person primary and urgent care services to employees. By supporting employers in creating a healthy workforce while reducing healthcare costs, the company positions care not as an isolated service, but as part of a broader workforce strategy.

Leadership at Tectonic Health centers its operations on compassion. The team emphasizes listening first—both to patients and to internal staff. Taking the time to listen allows the company to avoid becoming a traditional healthcare provider where individuals feel like just a number. That mindset shapes both clinical care and company culture.

The company also prioritizes team development. Leadership meets regularly with employees one-on-one to gather

feedback and understand professional goals. Clinicians interested in the business side of healthcare are encouraged to gain exposure beyond their clinical roles, reinforcing a culture that supports growth and cross-functional understanding.

Choosing Lancaster County as a base was intentional. While many healthcare companies focus on Philadelphia or Pittsburgh, Tectonic Health sees Lancaster and Central Pennsylvania as foundational to the state's manufacturing, construction and food production industries. The company works with employees who are building, feeding and supporting the state and country.

Leadership also points to the region's diversity as a strength. The varied backgrounds and experiences of Lancaster County residents help the company better understand cultural and social differences, allowing for more comprehensive and empathetic care.

Lancaster County also provides a strategic platform for growth. With a mix of small businesses and large employers, the region offers opportunities to test and refine the company's healthcare delivery model across industries and both urban and rural environments. From here, Tectonic Health is positioned to expand into nearby counties and eventually scale into western Pennsylvania.

Looking ahead, the company's priority is to grow responsibly while becoming an engaged member of the community. Beyond delivering care, Tectonic Health aims to participate in local events and contribute meaningfully to the region it calls home. **LT**

TECTONIC HEALTH



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